

### Terms and conditions

1. Happy Stamps issuance period is from 29 November 2024 to 27 February 2025.
2. Customers need to affix the required number of Happy Stamp on promotion leaflet to redeem or purchase an item from the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection”.
3. yuu Members need to redeem the Redemption QR code with designated Points in yuu App and present the QR code with the designated price or free to redeem the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” at any Wellcome Supermarket checkout.
4. All redemptions or purchases of the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” must be completed on or before 13 March 2025. Once the redemption period has expired, all outstanding redemptions shall immediately become invalid, and shall not be re-issued nor extended under any circumstance. (No redemption or purchase of “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” services available at Lok Ma Chau stores and the store outside Shui Chuen O Plaza).
5. For the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” Happy Stamp programme, you can get one Happy Stamp for every \$60 spent, two Stamps for \$120 spent, and so on when you spend at Wellcome stores. The Happy Stamp(s) shall be given under single transaction and at a discounted price.
6. If the purchased products need to be refunded/exchanged during the redemption period (Redeemed items are not returnable or exchangeable), the customer must present the relevant transaction receipt and return all the Happy Stamps indicated on the transaction receipt.
7. Customer should present the original copy of “Customer Receipt” and “Reservation Receipt” at the cashier to collect “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” products. Photocopy or expired shall forthwith become invalid. It shall not be re-issued and/or shall become invalid if it is lost, damaged or defaced. If the customer fails to collect the item within the collection period, the customer shall forfeit the right to claim the item without any compensation. Wellcome reserves the right to handle the uncollected items at its sole discretion without liability. The arrival date of stock may vary depending on the actual situation. In the event of any delay in the arrival of the stock, the collection period may be postponed. No compensation shall be provided for any such delay.
8. Hang Seng enJoy Card 8% discount offer, other coupons or offers are not applicable to the redemption / purchase of “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection”.
9. No Happy Stamp shall be given for the purchase of shopping vouchers/ gift vouchers, Stage 1 infant formula milk powder, any redemption items for any stamp collection programs or promotions, mobile pre-paid SIM card and prepaid card, Octopus Card top-ups, Plastic Shopping Bag Charge and other service charges (including delivery charges, etc.) are excluded from the spending requirement.

10. Happy Stamps are not transferable, redeemable for cash or other offers. Photocopied / damaged or altered Stamps shall not be accepted.
11. Happy Stamps are not applicable to Wellcome Online Shop, Market Place Online Shop or yuu Online Shop.
12. All redemptions or purchases of “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” must be made in person at a Wellcome Supermarket.
13. “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” products are not applicable to delivery service.
14. Happy Stamps from previous promotions are not valid for the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” redemption programme.
15. No return of Happy Stamps or yuu Points is allowed after the redemption/purchase of the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection”.
16. No Happy Stamps or yuu Points shall be given for the amount spent on redeeming/purchasing the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection”.
17. The “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” is limited in stock and the offer is valid while stocks last.
18. All redemptions or purchases of the “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” shall not be exchanged or refunded.
19. “Elevate Your Kitchen with Style - SMEG Knives and Cookware Collection” is under 1-year warranty from the date of redemption/purchase (please retain the original receipt for warranty purpose). The product warranty covers defects or damage caused during the manufacturing process, but does not cover any damage caused by normal use, natural ageing, accident, misuse, abuse or commercial use.  
For any warranty issues, please contact the customer service hotline: 3792-0103.
20. The “SMEG Cutlery and Cookware Collection” is manufactured in the following places.
  - a) Knives/ 6-slot Knife Block/ Mini Cocotte 12cm (2pc set) – Made in China
  - b) Cast Iron Grill Pan 26cm/ Cast Iron Braiser 26cm – Made in Vietnam
21. The SMEG 6-slot Knife Block is made from acacia wood. It is not dishwasher safe and cannot be immersed in water. Please dry and clean the knives thoroughly before placing it in the 6-slot Knife Block.
22. No person other than the customer making the redemption or purchase (including the successors and assigns of the customer making the redemption or purchase) shall have any right under the Contracts (Rights of Third Parties) Ordinance of Hong Kong to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
23. Wellcome reserves the right to amend or alter the above offer or these terms and conditions at any time without prior notice.
24. In case of any disputes, the decision of Wellcome shall be final and binding.

25. Other yuu terms & conditions apply.