

Terms and conditions

1. Happy Stamps issuance period is from 24 November 2023 to 22 February 2024.
2. Customers need to stick the required number of Happy Stamp on promotion leaflet to redeem or purchase one item from the “Koizumi Cookware Series”.
3. yuu Members need to redeem with designated Points in yuu App and present the QR code with designated Price or for free to redeem “Koizumi Cookware Series” at any Wellcome supermarket cashier within the designed period.
4. All redemption or purchases of “Koizumi Cookware Series” must be completed on/before 7 March 2024. Once the redemption period is expired, all redemptions shall forthwith become invalid, and shall not be re-issued nor extended (No redemption or purchase of “Koizumi Cookware Series” services available at Lok Ma Chau stores and the store outside Shui Chuen O Plaza).
5. To redeem the “Koizumi Cookware Series” for free or at the special redemption price: one Happy Stamp for every \$60 spent, two Happy Stamps for \$120 spent, and so on. The Happy Stamp(s) will be given under single transaction and discounted price.
6. If the purchased products need to be refunded/exchanged during the redemption period, customer must present the relevant transaction receipt and return all the Happy Stamps indicated on the transaction receipt.
7. If the customer fails to collect the item within the collection period, he/she will forfeit the right to claim the item without any compensation. Wellcome supermarket reserves the right to handle the uncollected items at sole discretion without liability.
8. Hang Seng enJoy Card 8% discount offer, other coupons or offers are not applicable to any redemption / purchase of “Koizumi Cookware Series”.
9. No Happy Stamp will be given for the purchase of shopping / cash vouchers, infant milk formula powder (stage 1), mobile pre-paid SIM card and prepaid card, Octopus Card top-ups, Plastic Shopping Bag Charge and other service charge (including delivery charge etc.) are excluded from the spending requirement.
10. Photocopied / damaged or altered Happy Stamps will not be accepted.
11. Happy Stamps are not applicable to Wellcome Online Shop, yuu Online Shop or Market Place App.
12. All redemptions or purchases of “Koizumi Cookware Series” must be undertaken in person at a Wellcome Supermarket.
13. Happy Stamps from previous promotions are not applicable to the “Koizumi Cookware Series” redemption programme.
14. No Happy Stamp or yuu points return will be allowed after “Koizumi Cookware Series” redemption/purchase.
15. No Happy Stamp or yuu points will be given for “Koizumi Cookware Series” redemption/purchase’s required amount.
16. Quantities of the “Koizumi Cookware Series” products are limited and the offer is valid while stocks last.
17. All redemptions or purchases of “Koizumi Cookware Series” will not be exchanged or refunded.
18. For appliance products – “Mini Rice Cooker and Electric Pressure Cooker” of “Koizumi Cookware Series” are under 1-year warranty from the date of redemption/purchase (Please retain original receipt for warranty purpose).
19. “Koizumi Cookware Series” products are made in China.
20. No person other than the customer who makes the redemption or purchases (which includes the successors and assigns of the customer who makes the redemption or purchases) shall have any right under the Contracts (Rights of Third Parties) Ordinance of Hong Kong to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
21. Wellcome Supermarket reserves the right to amend or alter the above offer or these terms and conditions at any time and without prior notice.
22. In case of dispute, the decision of Wellcome Supermarket is final and binding.
23. Other yuu Terms & Conditions apply.

*First Launch in Asia - Koizumi Cookware Series refers to the program’s specific models of Ceramic Nesting Bowls, 24cm Grillpan, 24cm Frypan, 24cm Pot but excluding Mini Rice Cooker and Electric Pressure Cooker.