

澄清啟事

欺詐活動

(2022年3月16日)

欺詐活動:客戶應謹慎回應任何電話、短信、電子郵件、通知或其他在線提示來邀請客戶披露其個人資料或財務資料,以參與任何促銷活動、接受特別優惠、參加抽獎以贏取獎品或任何其他此類活動。有許多欺詐者會偽裝自己為惠康品牌,以欺騙客戶披露他們的個人資料。我們建議客戶須對此類偽冒訊息保持警惕,並於對其披露閣下的個人資料之前應對其身份進行審查。任何官方的惠康促銷活動都可以在我們的官方網站www.wellcome.com.hk上進行核對,或客戶可以致電我們的客戶服務中心熱線22991133或電郵至wellcomecs@DFIretailgroup.com以作進一步之查詢。

Clarification Notice

FRAUDULENT ACTIVITIES

(16 March 2022)

FRAUDULENT ACTIVITIES: Customers should be careful in responding to any phone calls, SMS, email, notification or other online prompt inviting the customer to disclose their personal data or financial information in order to participate in any promotional activity, receive special offers, enter into a draw to win prizes or any other such activities. There are many fraudsters who may disguise themselves with Wellcome branding to deceive customers to disclose their personal data. Customers are advised to be vigilant of these scams and conduct their own due diligence before disclosing their personal data. Any official Wellcome promotions can be verified on our official website at www.wellcome.com.hk or customers can contact our Customer Service Centre on Hotline 2299 1133 or by email at wellcomecs@DFIretailgroup.com.